

# CUSTOMER INFORMATION FORM

(For Resident Individual)

Tick ☒ boxes as applicable.

(Separate CIF to be filled for joint holder/s) \*Mandatory Fields

(Please fill the form in BLOCK LETTERS and SAME INK only. THIS IS A MACHINE READABLE FORM AND WILL PASS THROUGH A SCANNER)

CKYC Number

Application Date

\*Capacity of Customer ☐ Individual ☐ Auth. Signatory ☐ Guardian ☐ Beneficial Owner ☐ Auth. Signatory & Beneficial Owner ☐ Other (Please Specify) ☐ R-KIT

## 1. \*PERSONAL DETAILS

\*Title ☐ Mr. ☐ Ms. ☐ Mrs. ☐ Mx. ☐ Dr. ☐ Others \_\_\_\_\_ please specify

\*Full Name  
Same as ID proof

Name  
(as on Account)

\*Religion ☐ Hindu ☐ Muslim ☐ Christian ☐ Sikh ☐ Zoroastrian ☐ Jain ☐ Buddhist ☐ Others \_\_\_\_\_ please specify

\*Category ☐ SC ☐ ST ☐ OBC ☐ General ☐ Others \_\_\_\_\_ please specify

\*Mother's Name

Applicants  
Maiden Name  
(if any)

\*Date of Birth

Minor ☐ Yes ☐ No \*Marital Status ☐ Married ☐ Unmarried ☐ Others \_\_\_\_\_ please specify

\*Gender ☐ Male ☐ Female ☐ Transgender

\*Nationality ☐ Indian ☐ Others Country Name (If ticked on Others)

\* ☐ Father/  
☐ Spouse Name

\*Are you a Politically Exposed Person or related to one ☐ Yes ☐ No Company website URL \_\_\_\_\_ If PAN not available Father's name is mandatory

## 2. FATCA / CRS Declaration

\*RESIDENCE FOR TAX PURPOSE IN JURISDICTION(S) OUTSIDE INDIA ☐ Yes (If yes, mention the following details) ☐ No (If, no rest of the fields are not mandatory)

Tax Identification Number or equivalent TIN Description

Country of Tax Jurisdiction TIN Issue country

City of Birth Country of Birth

## 3. ADDRESS DETAILS

\*CURRENT ADDRESS (For Bank Use:- Officially Valid Document submitted as Address Proof ☐ / Deemed OVD submitted as address proof ☐)

\*Address Type ☐ Residential ☐ Business \*DOCUMENTS GIVEN FOR CURRENT ADDRESS PROOF Document Type

\*House No. & Building Name/No.

Road/Street Name/No.

\*Landmark

\*State

\*City

\*Country

\*Pin Code

## PERMANENT ADDRESS

\*Address Type ☐ Residential ☐ Business \*DOCUMENTS GIVEN FOR PERMANENT ADDRESS PROOF Document Type

\*House No. & Building Name/No.

Road/Street Name/No.

\*Landmark

\*State

\*City

\*Country

\*Pin Code

\*PREFERRED MAILING ADDRESS ☐ Same as Permanent Address ☐ Same as Current Address

\*Address Type ☐ Residential ☐ Business

\*Company Name/House No. & Building Name/No.

Road Name/No.

\*Landmark

\*State

\*City

\*Country

\*Pin Code

ADDRESS IN THE JURISDICTION DETAILS WHERE APPLICANT IS RESIDENT OUTSIDE INDIA FOR TAX PURPOSES\* (Applicable if section 2 is ticked Yes)

\*Address Type ☐ Residential ☐ Business

\*Company Name/House No. & Building Name/No.

Road Name/No.

\*Landmark

\*State

\*City

\*Country

\*Pin Code



#### 4. \*CONTACT DETAILS

Office	*Country Code	<input type="text"/>	*STD Code	<input type="text"/>	*Tel.	<input type="text"/>
Residence	*Country Code	<input type="text"/>	*STD Code	<input type="text"/>	*Tel.	<input type="text"/>
*Mobile	*Country Code	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

OTP will be sent to this mobile number

In-case Mobile number is not provided, you will not receive timely information on important notification and transaction alerts in your account from Bank.

\*Email ID

Please consider opting for environmental friendly e-statements by furnishing your correct email ID.

#### 5. KNOW YOUR CUSTOMER (KYC) DOCUMENTS

**Aadhaar No.**  (Only mention last 4 digits)

(Kindly select Aadhaar if is provided as Proof of Identity or Proof of Address or Both in the respective section below)

**\*Proof of Identity**

☐ Aadhaar UID ☐ Voter ID card ☐ Driving Licence ☐ Passport ☐ NREGA Job Card ☐ Others

**\*Branch use section only (Mandatory if Aadhaar No provided)**

Aadhaar Ref Key

Maker ID  Maker Sign:

Checker ID  Checker Sign:

**\*Document ID. No.**

(Please do not write the Aadhaar No here)

**\*Issuing Authority**

**\*Place of Issue**

Document Issue Date

**\*Document Expiry Date**

(Applicable for Driving Licence & Passport only)

**\*Proof of Address**

☐ Aadhaar UID ☐ Voter ID card ☐ Driving Licence ☐ Passport ☐ NREGA Job Card ☐ Others

**\*Document ID. No.**

(Please do not write the Aadhaar No here)

**\*Issuing Authority**

**\*Place of Issue**

Document Issue Date

**\*Document Expiry Date**

(Applicable for Driving Licence & Passport only)

**\*PAN Card**  OR **Form 60** ☐ Yes ☐ No

Form 60 declaration to be filed by a person who does not have a Permanent Account Number and makes payment in cash in respect of transaction specified in clauses (a) to (h) of rule 114B

#### 6. CUSTOMER PROFILER

**\*Educational Qualification** ☐ Undergraduate ☐ Graduate ☐ Post Graduate ☐ Professional ☐ Illiterate

**\*Employment Type** ☐ Salaried ☐ Self-employed ☐ Politician ☐ Professional ☐ Housewife ☐ Retired ☐ Student ☐ Diplomat ☐ Unemployed ☐ Farmer

**\*Type of Company/Firm** ☐ Proprietorship ☐ Partnership ☐ LLP ☐ Private Ltd. ☐ Listed Public Ltd ☐ Unlisted Public Ltd ☐ Public Sector ☐ Government

**\*Industry Type** ☐ Manufacturing ☐ Construction ☐ NBFC ☐ Non Profit Organization ☐ Micro Enterprises ☐ Others

(For Salaried/Self-employed)

**Employer Name** (For Salaried)

If Director ☐ Yes ☐ No If Yes, Director ID number :

**\*Occupation** ☐ Doctor ☐ CA/CS ☐ Lawyer ☐ Architect ☐ Engineer ☐ Consultant ☐ Agriculturist ☐ Others

**\*If Agriculturist** ☐ Landless Laborer ☐ Below 2.5 Acres of Land ☐ 2.5 - 5 Acres of Land ☐ Above 5 Acres of Land

**\*Source of Income** ☐ Salary ☐ Business Income ☐ Investment Income ☐ Agriculture ☐ Dependent ☐ Fees/Commission/Brokerage

Gross Annual Income ☐ <= 60 K ☐ 60K-1.2 Lakh ☐ 1.2 - 2 Lakh ☐ 2-3 Lakh ☐ 3-5 Lakh ☐ 5-10 Lakh ☐ 10-50 Lakh ☐ >50 Lakh-1Crore ☐ >1 Crore

#### 7. DEBIT CARD

**Card Variant** ☐ Classic/Titanium ☐ Platinum ☐ Crest ☐ Signature+ ☐ Enterprise ☐ Pinnacle ☐ Others

Please note that in case you are mapped to a particular segment/ type of account, debit card for the respective segment/ type of account will be issued by default. Default card will be issued if no category is mentioned.

Enable my following transaction type (Applicable only for R-Kit)	Domestic	International
The options selected by you shall be enabled for the Card handed over to you as a part of R-Kit		Applicable only for International Debit Cards
ATM	Activated	<input type="checkbox"/> Yes <input type="checkbox"/> No
Point of Sale (POS)	Activated	<input type="checkbox"/> Yes <input type="checkbox"/> No
Online /CNP (CNP denotes Card Not Present transaction which includes transactions done Online through E-Commerce, IVR, On-call/Phone Orders etc.)	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
Contactless Transactions (Applicable only for contactless debit cards)	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No

The default limits (listed below) are applicable for both domestic & international transactions and these limits will be activated as per the above selection. You can also enable /disable/modify the transaction rights/limits post issuance of the Debit Card through Internet banking / Mobile banking /IVR / Branch.

DEFAULT LIMITS			
Card Variant	ATM (Daily)	POS & Online/CNP (Daily)	#Contactless Transactions (If Applicable)
Platinum/Crest	₹ 1 Lakh	₹ 2 Lakh	₹ 5,000/-
Classic	₹ 50,000/-	₹ 1 Lakh	₹ 5,000/-
Business Card	₹ 1 Lakh	₹ 2 Lakh	₹ 5,000/-
Rupay Card	₹ 50,000/-	₹ 30,000/-	₹ 5,000/-

Signature of Applicant

Note: i. EMV Card will be issued. ii. ATM and POS transactions within India are activated by default. For any other categories of transaction, respective settings will be in accordance with the selection made by you in this form. iii. In case of Non R-Kit, you are to note that your Debit Card is/will be, dispatched to you in an 'Inactive' status. To activate the Debit Card, you must first generate your PIN and complete a transaction; on either an ATM terminal or POS (Domestic ATM/POS transactions are enabled by default). Please be advised that your first transaction cannot be an online transaction. iv. You can also enable /disable/modify the transaction rights/limits post issuance of the Debit Card through Internet banking / Mobile banking /IVR / Branch. v. Only Domestic cards are provided to customers who have submitted Form 60.



**8. GUARDIAN DETAILS FOR MINOR (Mandatory Only If Applicant is Minor)**

Name of Parent/Guardian \_\_\_\_\_ Customer ID \_\_\_\_\_

I hereby declare that the date of birth of the minor, who is my \_\_\_\_\_ is DDMMYYYY and I am his/her natural or lawful guardian appointed by the court order dated DDMMYYYY (copy enclosed). I shall represent the said minor in all transaction of any description in the above account until the said minor attains majority. I agree to indemnify RBL Bank against all claims of the minor or any person claiming through him/her for withdrawal/transactions made by me in his/her account.

Guardian's Signature \_\_\_\_\_

**9. CREDIT FACILITY DETAILS (Current account only)**

☐ Complete lending exposure details is provided in separate declaration/annexure

**10. DECLARATION & CONFIRMATION**

I/We am / are residents of India. I/We, declare that the information furnished by me/us is true and correct. I/We, the undersigned have read and understood and agree to abide and be bound by all the provision of the Terms & Conditions published on the bank's website www.rblbank.com governing the opening of all my/our accounts, present and future with RBL Bank and those relating to various service including but not limited to ATMs/Debit Card/Mobile Banking/Internet Banking/Phone Banking/Bill Payment Facility etc. I/We hereby confirm having read, understood and accepted the terms and conditions of card usage and opt the above transactional options. I/We agree not to share the card number, CVV, OTP, PIN, etc. to anybody including but not limited to Bank officials. I/We understand that the Bank may at its sole discretion discontinue any of the services completely or partially without any notice to me/us. I agree that the Bank may debit my account for service charges as applicable from time to time. I/We agree that if the premature withdrawal is permitted at my/our request, the payment of interest on the deposit may be allowed in accordance with the prevailing stipulations laid down by the Bank / Reserve Bank of India from time to time. I/We authorized the Bank or its agents to make reference/ enquires as may be necessary and to exchange / share / part with any/all information with the Bank's other branches / subsidiaries / affiliates, Credit Bureaus / Rating Agencies, Services Providers, banks / financial institution, governmental / regulatory authorities, third parties for KYC information verification, credit risk analysis, or for other related purposes that the Bank may deem fit. I hereby state that I have no objection in authenticating myself with Aadhaar based authentication system and consent to providing my Aadhaar number, Biometric and/or One Time Pin (OTP) data (and/or any similar authentication mechanism) for Aadhaar based authentication for the purposes of Re-KYC for updating my details with RBL.

I hereby consent to receiving information from Central KYC Registry through SMS/Email on the above registered number/email address. I/we hereby consent to uploading the required information on CKYC Registry. Do Not Disturb Consent : I/We ☐ consent ☐ do not consent to receive information/service etc for marketing purposes through Telephone/Mobile/SMS/Email by the Bank/its agents. I/We am/are aware that post registration I/We may receive a call from the Bank to verify the Correctness of request for registration

**11. CUSTOMER SIGNATURE (Sign within the box and use black ink for Signature)**

(Please do not sign this form if it is BLANK. Please ensure all relevant sections and columns are completely filled to your satisfaction and only then sign the form)

Signature

Please affix recent  
Passport Size Photo  
Please Sign across  
the Photograph

Name \_\_\_\_\_

**12. ARE YOU INTERESTED IN THE FOLLOWING PRODUCTS**

☐ Personal Loan ☐ Credit Card

**13. BANK USE SECTION**

**Application type** ☐ New ☐ Update **Account type** ☐ Normal ☐ Simplified (for low risk customer) ☐ Small

**Document Received** ☐ Certified Copies

I have met Mr./Ms. \_\_\_\_\_ in person. I hereby confirm the identity and address. The form has been filled and signed in my presence. The original documents have been verified by me,

☐ I confirm that I have visited the Current residential address of the applicant and confirm that the applicants resides in the address mentioned in the account opening form.

Signature of Bank Official

**Emp. ID** \_\_\_\_\_

**Name of the Emp.** \_\_\_\_\_

**Emp. designation** \_\_\_\_\_

**Emp. Branch** \_\_\_\_\_

**\*Staff Indicator** ☐ New ☐ Update **Employee ID** \_\_\_\_\_ (for RBL Bank emp. Only)

**\*Branch Code** \_\_\_\_\_ **\*Constitution** ☐ Individual ☐ Pensioner ☐ RBL Staff ☐ NRI ☐ Foreign National (Other than RBL) Ex/Existing

**Customer Type** ☐ Individual ☐ HNI ☐ Foreign national ☐ Foreign students ☐ Person of Indian Origin/OCI

**\*LC Code** \_\_\_\_\_ **\*LG Code** \_\_\_\_\_ **Walk-in customer** ☐ Yes ☐ No (If yes, SVR is mandatory)

**\*Primary Relationship Manager ID** \_\_\_\_\_ **Secondary Relationship Manager ID** \_\_\_\_\_

**Weaker Section** \_\_\_\_\_ (Only for Assets)

**Special Category** ☐ Blind ☐ Illiterate ☐ Incapacitated ☐ PEP ☐ Relative to PEP ☐ Differently Abled Persons (DAP) ☐ Not Applicable

**\*BSR Type of Organization** \_\_\_\_\_ **\*Business Segment** \_\_\_\_\_

**MIS Code.1** \_\_\_\_\_ **MIS Code.2** \_\_\_\_\_ **MIS Code.3** \_\_\_\_\_ **MIS Code.4** \_\_\_\_\_ **MIS Code.5** \_\_\_\_\_

**Customer Segment** \_\_\_\_\_ **4th Line Embossing** \_\_\_\_\_ (For approved cases only)

Signature of Bank official (Checked by)

**Emp. ID** \_\_\_\_\_

**Name of the Emp.** \_\_\_\_\_

**Emp. designation** \_\_\_\_\_



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